



Rutland County Council

Internal Audit Update

February 2022

Introduction

- 1.1 Internal audit has been commissioned to provide 360 audit days to deliver the 2021/22 annual audit plan and undertake other work commissioned by the client.
- 1.2 The Public Sector Internal Audit Standards (the Standards) require the Audit and Risk Committee to scrutinise the performance of the internal audit team and – of equal significance – to satisfy itself that it is receiving appropriate assurance about the controls put in place by management to address identified risks to the Council. This report aims to provide the committee with the information, on progress in delivering planned work and on performance of the Internal Audit service, which it requires to engage in effective scrutiny.

Performance

2.1 Will the Internal Audit Plan for 2021/22 be delivered?

Internal Audit is set the objective of delivering at least 90% of the plan to draft report stage by the end of March 2022. At the time of reporting, 82% of the audit plan is either complete or in progress. The remaining three assignments are currently in planning stages. Internal Audit is on target to meet the 90% target.

2.2 Are audits being delivered to budget?

Internal Audit is on target to deliver the Audit Plan within the 360 days budget. Any overruns on individual assignments are typically managed within the overall budget.

2.3 Is the Internal Audit team achieving the expected level of productivity?

The most recent information available shows that the Internal Audit team are spending 94% of time on chargeable activities against a target of 90%.

2.4 Are clients satisfied with the quality of the Internal Audit assignments?

Customer satisfaction questionnaires are issued on completion of audits. Scores given by audit clients during the year to date are shown in Appendix C and all have been rated as 'Good' or 'Outstanding'.

2.5 Based upon recent Internal Audit work, are there any emerging issues that impact on the Internal Audit opinion of the Council's Control Framework?

Since the last committee meeting, reports on **Risk Management**, **Covid-19 Recovery** and **Service requests** have been finalised and no significant areas of weakness have been identified which would impact upon the Internal Audit opinion.

The status of each planned assignment is provided in Table 1.

2.6 Are clients progressing audit recommendations with appropriate urgency?

At the date of reporting, there is one audit action which remains overdue for implementation – the action is of a 'low priority' rating and has been overdue less than one month. See Appendix B for further details.

2.7 Are any amendments to the Audit Plan required?

Following the last meeting of the Audit & Risk Committee, it was agreed to postpone the planned review of Case Management arrangements in Adult Social Care and to prioritise an audit of Adult Safeguarding.

Case management arrangements are currently under review and expected to be amended within this period and, as such, a review of current processes would deliver limited value. Whereas, managing the risks associated with safeguarding vulnerable adults is noted as a key priority for the Council and recent national cases have highlighted the importance of robust controls in this area. This amendment was approved by the Chair of the Audit & Risk Committee and s151 Officer, under approved delegations, and the Adult Safeguarding audit is now underway and a review of case management will be incorporated into audit planning for 2022/23.

Table 1: Progressing the annual audit plan

KEY

Current status of assignments is shown by 

Assignment	Budget	Actual	Not Started	Planning	Field Work Underway	Field Work Complete	Draft Report	Final Report	Control Environment	Compliance	Org Impact	Comment
Key Corporate Controls and Policies												
Creditors	15	0.5		●								
Payroll	12	2			●							
Local taxation	15	14				●						
Contract Procedure Rules compliance	10	1			●							
Contract management	15	15						●	Good ●	Good ●	Minor ●	
Health and safety	12	12						●	Good ●	Satisfactory ●	Minor ●	
Cyber security	15	6			●							
Service requests (consultancy review)	10	10						●	Consultancy			
Corporate Governance and Counter Fraud												
Risk management	10	10						●	Satisfactory ●	Good ●	Minor ●	

Assignment	Budget	Actual	Not Started	Planning	Field Work Underway	Field Work Complete	Draft Report	Final Report	Control Environment	Compliance	Org Impact	Comment
Corporate Objective: Sustainable growth												
Waste contract procurement	15	1		●								
Development management	12	12						●	Good ●	Good ●	Minor ●	
Planning income	10	8			●							
Corporate Objective: Safeguarding and Health and Wellbeing												
Adult safeguarding	15	1			●							
Integrated LD (Learning Disability) and ASD (Autistic Spectrum Disorders) Lifetime Offer	15	15					●					Awaiting report sign off at March 2022 Joint DMT
Payments to Early Years providers	12	12						●	Good ●	Good ●	Minor ●	
Corporate Objective: Sound financial and workforce planning												
Asset management	12	-		●								
Corporate Objective: Reaching our potential												
COVID-19 Recovery	15	15						●	Substantial ●	Good ●	Minor ●	

Assignment	Budget	Actual	Not Started	Planning	Field Work Underway	Field Work Complete	Draft Report	Final Report	Control Environment	Compliance	Org Impact	Comment
Other Assurances												
Grant Claims	40	30			●				N/A – certification			
Client Support (Committee support, training, client liaison, advice/assistance, follow ups)	35	24										
Contingency	30	9										
Internal Audit Management & Development	35	22										
TOTAL	360	220										

Notes

At the completion of each assignment the Auditor will report on the level of assurance that can be taken from the work undertaken and the findings of that work. The table below provides an explanation of the various assurance statements that Members might expect to receive.

Compliance Assurances		
Level	Control environment assurance	Compliance assurance
Substantial ●	There are minimal control weaknesses that present very low risk to the control environment.	The control environment has substantially operated as intended and no, or only minor, errors have been detected.
Good ●	There are minor control weaknesses that present low risk to the control environment.	The control environment has largely operated as intended although some errors have been detected.
Satisfactory ●	There are some control weaknesses that present a medium risk to the control environment.	The control environment has mainly operated as intended although errors have been detected.
Limited ●	There are significant control weaknesses that present a high risk to the control environment.	The control environment has not operated as intended. Significant errors have been detected.
No ●	There are fundamental control weaknesses that present an unacceptable level of risk to the control environment.	The control environment has fundamentally broken down and is open to significant error or abuse.

Organisational Impact		Definition
Level		
Major	●	The weaknesses identified during the review have left the Council open to significant risk. If the risk materialises it would have a major impact upon the organisation as a whole.
Moderate	●	The weaknesses identified during the review have left the Council open to medium risk. If the risk materialises it would have a moderate impact upon the organisation as a whole.
Minor	●	The weaknesses identified during the review have left the Council open to low risk. This could have a minor impact on the organisation as a whole.

Category of Recommendations

The Auditor prioritises recommendations to give management an indication of their importance and how urgent it is that they be implemented. By implementing recommendations made managers can mitigate risks to the achievement of service objectives for the area(s) covered by the assignment.

Priority		Impact & Timescale
High	●	Action is imperative to ensure that the objectives for the area under review are met.
Medium	●	Requires actions to avoid exposure to significant risks in achieving objectives for the area.
Low	●	Action recommended to enhance control or improve operational efficiency.

Appendix B: Implementation of Audit Recommendations

	High priority recommendations		Medium priority recommendations		Low priority recommendations		Total	
	Number	% of total	Number	% of total	Number	% of total	Number	% of total
Actions due and implemented since last Committee meeting	-	-	1	100%	1	50%	2	67%
Actions due within last 3 months, but <u>not implemented</u>	-	-	-	-	1	50%	1	33%
Actions due <u>over 3 months</u> ago, but <u>not implemented</u>	-	-	-	-	-	-	-	-
Totals	-	-	1	100%	2	100%	3	100%

Appendix C: Customer Satisfaction

At the completion of each assignment, the Auditor issues a Customer Satisfaction Questionnaire to each client with whom there was a significant engagement during the assignment. The Head of Service and the Line Manager receive a CSQ for all assignments within their areas of responsibility. The standard CSQ asks for the client's opinion of four key aspects of the assignment. The three responses received during the year to date are set out below.

Aspects of Audit Assignments	N/A	Outstanding	Good	Satisfactory	Poor
Design of Assignment	-	1	4	-	-
Communication during Assignments	-	3	2	-	-
Quality of Reporting	-	1	4	-	-
Quality of Recommendations	1	2	2	-	-
Total	1	7	12	-	-

Appendix D: Limitations and responsibilities

Limitations inherent to the internal auditor's work

Internal Audit undertakes a programme of work agreed by the Council's senior managers and approved by the Audit & Risk Committee subject to the limitations outlined below.

Opinion

Each audit assignment undertaken addresses the control objectives agreed with the relevant, responsible managers. There might be weaknesses in the system of internal control that Internal Audit are not aware of because they did not form part of the programme of work; were excluded from the scope of individual internal assignments; or were not brought to the consortium's attention. As a consequence, the Audit & Risk Committee should be aware that the audit opinion for each assignment might have differed if the scope of individual assignments was extended or other relevant matters were brought to Internal Audit's attention.

Internal control

Internal control systems identified during audit assignments, no matter how well designed and operated, are affected by inherent limitations. These include the possibility of poor judgement in decision making; human error; control processes being deliberately circumvented by employees and others; management overriding controls; and unforeseeable circumstances.

Future periods

The assessment of each audit area is relevant to the time that the audit was completed in. In other words, it is a snapshot of the control environment at that time. This evaluation of effectiveness may not be relevant to future periods due to the risk that:

- the design of controls may become inadequate because of changes in operating environment, law, regulatory requirements or other factors; or
- the degree of compliance with policies and procedures may deteriorate.

Responsibilities of management and internal auditors

It is management's responsibility to develop and maintain sound systems of risk management; internal control and governance; and for the prevention or detection of irregularities and fraud. Internal audit work should not be seen as a substitute for management's responsibilities for the design and operation of these systems.

Internal Audit endeavours to plan its work so that there is a reasonable expectation that significant control weaknesses will be detected. If weaknesses are detected additional work is undertaken to identify any consequent fraud or irregularities. However, Internal Audit procedures alone, even when carried out with due professional care, do not guarantee that fraud will be detected, and its work should not be relied upon to disclose all fraud or other irregularities that might exist.